

Just Culture: Event Investigation

During the Just Culture [Event Investigation Regional Training](#), you will learn about event investigation and how to determine what happened to cause a medical error or “near miss,” including human error, and at-risk and reckless behavior, using the Five Rules of Causation. Once you’ve identified how mistakes can happen, you will learn ways to develop strategies to reduce the likelihood of these mistakes and reduce patients’ risk of harm.

This training aligns with legislation (SB158) that took effect January 1, 2009 that requires general acute-care hospitals, acute psychiatric hospitals, special hospitals and skilled nursing facilities to establish patient safety plans.



Dates and Locations

Event Investigation Regional Training

- Oct. 12** Scripps Memorial Hospital Research Institute, **La Jolla, CA**
- Oct. 13** Hoag Memorial Hospital Presbyterian, **Newport Beach, CA**
- Oct. 22** Mercy Medical Center Redding, **Redding, CA***
- Oct. 23** Shriners’ Hospital for Children (N. California), **Sacramento, CA**
- Oct. 29** St. Agnes Medical Center, **Fresno, CA**
- Oct. 30** Glendale Adventist Medical Center, **Glendale, CA**
- Nov. 4** Palo Alto Medical Foundation, **Fremont, CA**
- Nov. 5** Good Samaritan Hospital, **Los Angeles, CA**
- Nov. 12** Sisters of St. Joseph of Orange, **Orange, CA**
- Nov. 13** Palo Alto Medical Foundation, **Palo Alto, CA (cancelled)**

**This comprehensive Just Culture training session is \$195. All other training sessions for Event Investigation are \$150.*

Dates and Locations

Event Investigation Regional Training

7 to 8 a.m.	Continental Breakfast and Registration
8 to 9 a.m.	Introduction: The Role of Event Investigation Identifying Undersirable Outcomes Searching for Causes
9 to 10:15 a.m.	Building Cause-and-Effect Diagrams Explaining Errors and Violations
10:15 to 10:30 a.m.	Break
10:30 to 11:45 a.m.	Developing Risk Reduction Strategies Working Through Scenarios
11:45 a.m. to noon	Review and Conclusion

Registration Form

To register and pay for one of the **Event Investigation Regional Training** sessions using CAPSAC's secure online system, visit the Web site at www.capsac.org.

You may also mail your completed Registration Form and \$150 check (made out to "UC Regents") to Jennifer Yanes, Palo Alto Medical Foundation, 795 El Camino Real, Palo Alto, CA 94301. If you would prefer to fax your Registration Form and mail your check, fax your completed form to Jennifer Yanes at 650-330-5832. Please make a note on your Registration Form that you are sending payment separately. *We regret that we cannot accept registration or credit card payment via phone or fax.*

First Name: _____ Last Name: _____

Degree (D.O., M.D., Ph.D., R.N., etc.): _____

Title: _____

Organization: _____

Mailing Address: _____

City: _____ State: _____ Zip Code: _____

Telephone: _____

E-mail: _____