



First Annual Meeting

CALIFORNIA HOSPITAL PATIENT SAFETY ORGANIZATION

March 13, 2012

Hilton, Glendale, California

For All California Hospitals

**CHPSO Annual
Meeting Partners**

California Hospital Association
Hospital Council of Northern
& Central California
Hospital Association of
Southern California
Hospital Association of San Diego
and Imperial Counties

Meeting Sponsors

PLATINUM

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**Take a Stand
for Patient Safety
Eliminate Preventable Harm**

CHPSO

California Hospital Patient Safety Organization

www.chpso.org

Take a Stand for Patient Safety

Eliminate Preventable Harm



Eliminating preventable patient harm is CHPSO's guiding principle. Our organization is one of the largest patient safety organizations in the nation. We are dedicated to helping hospitals improve the quality and safety of health care delivery in California. Membership is free for California Hospital Association members and related medical foundations. To learn more, visit CHPSO.org or call Rory Jaffe, MD, MBA, 916.552.7568.

Who Should Attend?

- CEOs and hospital executives
- Quality, risk and patient safety leaders
- Nursing leaders
- Physician leaders
- Pharmacist leaders

Patient safety is a moral imperative. Soon, it will be a legal imperative as well. By 2015, hospitals with 50 beds or more must participate in a PSO as a condition of contracting with health plans in state insurance exchanges. Attend CHPSO's first annual meeting to accelerate patient safety initiatives at your hospital. Key program objectives:

- Learn critical elements to achieve a culture of safety
- Develop strategies to engage senior leadership and physicians
- Understand how to use data to target action
- Create ways to improve processes on the front line
- Gain strategies to encourage teamwork and new ideas

Special Thanks to the CHPSO Annual Meeting Planning Committee

Catherine Carson, BSN, MPA, CPHQ, Director, Quality & Patient Safety, Daughters of Charity Health System

Debby Rogers, RN, MS, FAEN, Vice President, Quality and Emergency Services, California Hospital Association

Don Nielsen, MD, Independent Consultant

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Julia Slininger, RN, BS, CPHQ, VP, Quality and Patient Safety, Hospital Association of Southern California

Kenneth W. Kizer, MD, MPH, Distinguished Professor, University of California Davis, Director, Institute for Population Health Improvement, UC Davis Health System

Mark S. Gamble, Senior Vice President, Chief Operating Officer, Hospital Association of Southern California

Mary Ann Vincent, RN, BSN, MBA, Vice President Performance Improvement, St. Joseph Hospital

Mary R. Lopez, MSN, RN, Senior Vice President, Quality Initiatives and Education, Hospital Council of Northern and Central California

Rory Jaffe, MD, MBA, Executive Director, California Hospital Patient Safety Organization

Warren Browner, MD, MPH, California Pacific Medical Center



CHPSO Annual Meeting, March 13, 2012 Program At-A-Glance

8:00 – 9:00 a.m.	Registration/Continental Breakfast
9:00 – 9:05 a.m.	Welcome/Opening Remarks
9:00 – 9:45 a.m.	Medical Error Impact on One Family <i>Dan Ford, MBA, FACHE, Patient Advocate; Vice President, Furst Group</i>
9:45 – 10:30 a.m.	Essential Elements to Establishing a Culture of Safety <i>James Bagian, MD, PE, Director, Center for Healthcare Engineering and Patient Safety, University of Michigan</i>
10:30 – 10:45 a.m.	Break
10:45 – 11:30 a.m.	How to Create and Utilize Data to Flag Areas Requiring Action <i>Allan Frankel, MD, Co-Chief Medical Officer, Pascal Metrics</i>
11:30 – Noon	2012 Patient Safety Initiatives <i>Rory Jaffe, MD, MBA, CHPSO Executive Director</i>
Noon – 1:00 p.m.	Lunch
1:00 – 2:15 p.m.	CEO Roundtable <i>Facilitated by speakers</i>
2:15 – 3:00 p.m.	Human Factors Engineering and Medical Team Training <i>James Bagian, MD, PE, Director, Center for Healthcare Engineering and Patient Safety, University of Michigan</i>
3:00 – 3:15 p.m.	Q & A for Audience <i>Facilitated by speakers</i>
3:15 – 3:30 p.m.	Break
3:30 – 4:15 p.m.	Debriefing Boards and Process Boards — Case Study of Medication Event <i>Allan Frankel, MD, Co-Chief Medical Officer, Pascal Metrics</i>
4:15 – 4:30 p.m.	Closing Remarks <i>C. Duane Dauner, CHA President/CEO</i>

Speakers



James Bagian, MD, PE, is Director of the Center for Healthcare Engineering and Patient Safety at the University of Michigan. Dr. Bagian, a former NASA astronaut, was the founding director of the VA National Center for Patient Safety. His unique knowledge of engineering, medicine and aviation has made him an innovator in preventing adverse medical events.



Allan Frankel, MD, is Co-Chief Medical Officer at Pascal Metrics, which applies software-driven data science to improving patient safety. Dr. Frankel is senior faculty at the Brigham and Women's Hospital Patient Safety Center of Excellence in Boston and the Institute for Healthcare Improvement. He has advised clinical and hospital leaders worldwide.



Dan Ford, MBA, FACHE, is Vice President with Furst Group, a healthcare executive search firm, and an ardent patient safety advocate. After his wife suffered permanent brain damage/short term memory loss due to multiple medical errors, Dan has worked to create positive change, through national and international voluntary patient safety and quality committee participation, patient safety presentations, workshops and recruitment of executives who share his passion.



C. Duane Dauner, is President/CEO of the California Hospital Association, which represents more than 400 hospitals and health systems statewide through leadership and advocacy. Dedicated to making patient safety a priority, he is a nationally recognized leader committed to changing the shape of health care for the better.



Rory Jaffe, MD, MBA, is Executive Director of CHPSO. Prior to heading up CHPSO, Dr. Jaffe was Executive Director of Medical Services for the University of California system, where he served as the senior physician in the system, overseeing quality of care at the five academic health systems and the ten student health centers.

Registration

CHPSO Annual Meeting, March 13, 2012 Hilton Los Angeles, North, Glendale, California

Early-bird registration deadline: ~~February 13, 2012~~

Early-bird deadline extended
to February 28, 2012.

Three ways to register

Online:

Registrations may be securely submitted online at www.chpso.org. Online registration requires pre-payment by credit card.

Mail:

California Hospital Patient Safety Organization
1215 K Street, Suite 705
Sacramento, CA 95814

FAX:

Fax your registration to 916.554.2299 with your credit card information. Questions? Call 916.552.7651.

Name: _____

Title: _____

Organization: _____

Address: _____

City: _____

State: _____ Zip: _____


Work phone: _____

E-mail (required): _____

CC E-mail (optional): _____

Do you require a vegetarian meal? Yes

List any food allergies: _____

 List any ADA accommodations: _____

How did you hear about this program?

Postcard/brochure E-mail announcement

Colleague Other _____

Tuition:

REGISTRATION FEE:	2/28 BY 2/13	2/28 AFTER 2/13
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CHPSO Member \$200 \$300

Non-member \$400 \$500

Payment:

Check enclosed. Make check payable to CHPSO.

Credit card (check one): VISA MC AMEX

Card Number: _____

Name on Card: _____

Expiration Date: _____

Security Code: _____

Billing Address: _____

City: _____

State: _____ Zip: _____

Authorizing Signature: _____

Accommodations

The Hilton Los Angeles North, 100 West Glenoaks Blvd., Glendale, California is the host hotel for the meeting. For reservations and special room rate of \$149, call the hotel directly at (818) 956-5466 and mention the CHPSO Annual Meeting. Don't delay—discounted room deadline is Feb. 28 and room availability is limited. Complimentary shuttle to/from Burbank Bob Hope Airport.

Cancellation Policy

Registration fees are refundable, minus a \$20 processing fee, if written notice is postmarked no later than 10 business days before the meeting date (March 3, 2012 or before). All cancellation and refund requests must be made in writing to:
CHPSO, 1215 K Street, Suite 705, Sacramento, CA 95814.

Continuing Education (CE)

Full attendance at the conference is a prerequisite for receiving professional continuing education. CEs have been requested.